

The Small Print



Hull Aero Club Ltd – Terms & Conditions of Sale of Trial Flight Vouchers

Validity

Unless specifically stated otherwise, the validity of Hull Aero Club Ltd trial flight vouchers is 6 [six] months from the date of issue. These details are stated on the voucher. As booked, the flight must be a date within the period of validity.

The period of validity may be extended by 6 [six] months upon payment of a fee of £25.

Booking

You may book a flight at the time of purchase or alternatively the flight may be booked subsequently by calling Hull Aero Club Ltd on any day between 09:00 and 17:00. However booked, it is essential that the intended recipient contacts us on the day before setting off [or alternatively in the afternoon of the day before] to check the forecast / conditions.

All flights are subject to weather conditions on the day.

Cancellation

If we have to cancel your flight due to weather conditions or technical issues, we will agree a new date and time to suit you. Providing your original booking was made within the 6 [six] month initial validity we may, at our discretion, allow you to rebook within the 6 [six] months following without payment of any extension fee.

Once booked you must give us at least 48 hour notice if you wish to cancel your booking. We will then agree a new date and time to suit you within the 6 [six] month validity period. If you wish to rebook beyond this period you will be required to pay a fee of £25.

If you give us less than 48 hour notice, or fail to show up on the day, your voucher will be forfeit.

Refunds / Transfer

Trial Flight vouchers are non-refundable.

You may offer any unwanted voucher to others. The original purchaser should endorse the rear of the voucher with the name of the new recipient.

Fulfilment

Hull Aero Club Ltd will make every effort to fulfil every flight as planned. Should this not be possible due to weather constraints or technical reasons, we will agree alternative arrangements as detailed above.

If flights are delayed for operational reasons, Hull Aero Club Ltd will make every effort to minimise such delays.

The sole liability of Hull Aero Club Ltd shall be to fulfil a given flight whether on the date and time booked or under alternative arrangements. Hull Aero Club Ltd accepts no liability for the consequences of a delayed or postponed flight.

Upgrades

Any trial flight voucher may be upgraded in duration or type of aircraft. The fees for upgrading are available upon request and may be paid on the day before the flight takes place.

For a flight upgrade to be confirmed, the request must be made at the time of the original booking or at least 48 hours before the scheduled booking. Any request to upgrade made on the day will be subject to availability.

Terms_01[a] June 2017